

GLOW SOLAR

The Glow Solar Delivery Process

Home Solar, Made Simple.

Glow Solar will deliver your system smoothly, efficiently, and with a focus on quality, clear communication, and responsiveness throughout. Experienced NABCEP-certified Glow team members will manage every step of your project and lead the installation using only Tier 1 materials with industry-leading warranties to maximize production and ensure reliable, long-lasting performance.

- 1) Contract.** Once you decide you are ready to go solar, Glow will provide you with a straightforward delivery agreement to review and sign.
- 2) Engineering, Permitting, and Procurement.** In this important pre-installation phase, Glow will complete the electrical and structural engineering for your system, then take care of all required project paperwork – including building and electrical permits from your local authority, a solar application and interconnection agreement from your utility, and any needed incentive reservations. Glow will also order all needed materials for your project and make arrangements to have them delivered to your home just as installation begins. *You will need to sign the utility documents and provide proof of insurance.*
- 3) Solar Installation and DC Electrical.** After finalizing the installation schedule with you and safely preparing the worksite, Glow will install all solar components - racking, modules, the inverter, and any optimizers - and complete the DC electrical work – running conduit and wire and installing the junction box.
- 4) AC Electrical, Commissioning, and Energization.** A registered electrician qualified by and working with Glow will perform the AC electrical work to connect your system's inverter safely to both the grid and your home's main electrical panel via a disconnect switch. Glow will then thoroughly test the system, arrange a final inspection by the local authority, obtain permission to operate from your utility, and activate performance monitoring. As a final step, Glow will energize your system for regular operation and provide you with a system orientation. *You will need to provide internet access or the equivalent for performance monitoring.*
- 5) Monitoring, Support, and Warranties.** Your system will produce electricity for decades with little, if any, attention or maintenance. System components have long warranties - most are 25 years with some variation by item and manufacturer - and Glow provides a 10-year workmanship warranty on the installation. If interested, you can monitor the energy production of your system at any time via a cell phone or computer. Glow will also monitor your system at no charge for one year to make sure that it continues to operate properly and will always be happy to answer questions. If there is a problem, Glow can provide troubleshooting and service support – at no charge for items under warranty.

The experience you have working with Glow is as important to us as the system we deliver.
Call (833) 456-9765 or visit gloglowsolar.com/contact to learn more or get started.